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# Release Notes

Savision iQ V2.6.1

# Release Notes — Savision iQ V2.6.1

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## 1. Introduction

### 1.1 About this Release

This document contains the Release Notes for Savision iQ. The following sections describe the release in detail and provide late-breaking or other information that supplements the Installation Guide.

## 2. Release Date Information

Product	Savision iQ
Release	2.6.1
Release Date	April 12 <sup>th</sup> , 2019

Product	Savision iQ
Release	2.6
Release Date	February 4 <sup>th</sup> , 2019

Product	Savision iQ
Release	2.5.1
Release Date	October 26 <sup>th</sup> , 2018

Product	Savision iQ
Release	2.5
Release Date	October 19 <sup>th</sup> , 2018

Product	Savision iQ
Release	2.4

Release Date	July 12 <sup>th</sup> , 2018
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### 3. New Features

Release 2.6.1		
Component	New Feature	Details
Application	Integration improvement	You can now navigate to a CI in ServiceNow from the Savision iQ component.
Integration	Microsoft Azure Insights	Released Microsoft Azure Insights as a beta version

### 4. Fixed Issues and Customer Requests

#### 4.1 Fixed Issues

Release 2.6.1			
Issue Type	Issue	Affects Version(s)	Fix Version(s)
Integrations	Fixed issue where the SCOM integration doesn't refresh health states frequently	2.6	2.6.1
Integrations	Fixed issue where component and board states are not correct from SCOM	2.6	2.6.1
Roles	Fixed issue where adding an Active Directory group doesn't always allow the group access	2.6	2.6.1
Integrations	Fixed issue where the Cisco Prime integration not working after upgrade due to a parsing error	2.6	2.6.1
Integrations	Fixed issue where the SolarWinds integration does not report all component states	2.6	2.6.1
Integrations	Found workaround where users are unable to add the SolarWinds integration - see known issues.	2.6	2.6.1
Integrations	Fixed issue where Nagios components are missing the "Link to Source".	2.6	2.6.1
Elasticsearch	Fixed issue where updating the Elasticsearch index error message was appearing after upgrade	2.6	2.6.1
Elasticsearch	Added recommendation settings for Elasticsearch environments - see Install guide.	2.6	2.6.1
Elasticsearch	Added recommendation settings for performance and stability of Elasticsearch nodes	2.6	2.6.1
Integrations	Fixed issues with the Splunk integration for a customer	2.6	2.6.1

#### 4.2 Customer Requests

Please note that the Savision iQ version 2.6.1 release focuses on bug fixes for customer issues.

### 5. Known Issues

#### 5.1 Upgrading to Elasticsearch 6.5

When upgrading to Elasticsearch 6.5, the upgrade will fail with indices in a red health state. Please see our Installation Guide for the solution.

##### 5.1.1 Saved Searches in Savision iQ

Search for numeric values may not return all the expected results. For example if a Component contains the integer property "Host ID" with value 123, searching for just the number 123 will not return that component, in general. In order to get the desired results, the field name must be specified in the search: **source.solarWinds.hostID:123**. In this case, all the SolarWinds components that have the property like "Host ID" equals to 123 will be returned.

#### 5.2 Importing Savision Live Maps Services into Savision iQ

When upgrading from version 2.6 to 2.6.1, if you already have Savision Live Maps Business Services imported, it will pollute the Saved Searches with membership rules. This can be fixed by removing the Business Services that were imported including the Saved Searches and then re-importing them.



## 5.3 SolarWinds and Active Directory

If you are using an Active Directory account for the Administrative Credentials, it is possible that the following error is reported: **"The HTTP request was forbidden with client authentication scheme 'Basic'. System.Net.WebException: The remote server returned an error: (403) Forbidden."** This is a known issue of SolarWinds and the solution is to use a local Orion user account, instead of the Active Directory account.

## 6. Notes

### 6.1 Integrations

#### 6.1.1 Microsoft Azure Insights

Please note that in version 2.6.1, the Microsoft Azure Insights integration is a Beta version.

#### 6.1.2 AppDynamics

Please note that in version 2.6.1, the AppDynamics integration is a Beta version.

### 6.2 Elasticsearch

#### 6.2.1 Upgrading

Please note that when upgrading to Elasticsearch version 6.5, Savision iQ will re-index the 2.x indices and may take several hours. For more details, please refer to the iQ Installation Guide.

## 7. Contact

For additional information, please visit our support page or email our Support Team.