



Savision's Live Maps Unity receives Application Certification from ServiceNow

Amsterdam – November 17th 2015. Savision today announced it has received certification of its application with ServiceNow®. Certification by ServiceNow signifies that Live Maps Unity has successfully completed a set of defined tests focused on integration interoperability, security and performance. The certification also ensures that best practices are utilized in the design and implementation of Live Maps Unity's Application of ServiceNow.

Savision's **Live Maps Unity** is a business service management solution that allows organizations to automatically discover and map all important IT components to business services. It enables companies to easily monitor their end user experience, infrastructure, and applications. By quickly establishing the root cause of a problem, Live Maps Unity helps companies quickly resolve any issues, minimizing downtime and maximizing service availability to their end users. Live Maps Unity integrates seamlessly with Microsoft System Center Operations Manager, Service Manager and ServiceNow.

"Savision optimizes service management for customers that have invested both in ServiceNow and System Center" said Dennis Rietvink, Co-Founder & VP of Product Management. "Over 80% of the Fortune 500 companies use one or both of these solutions, so Savision brings them together and ensures every IT department is speaking the same language."

The out-of-the-box integration between **Live Maps Unity** and ServiceNow offers a number of benefits to Savision's existing and future customers:

- Live Maps Unity's business service definitions are now automatically synchronized with the ServiceNow CMDB;
- Business service definitions are automatically updated to keep up with all infrastructure environment changes;
- Service desk/support personnel can now quickly determine which services are impacted by each incident, and which services can be impacted by change requests

"The new integration for ServiceNow is going to save our customers time, and eliminate the need for manually populating the ServiceNow configuration management database," said Rob Doucette, CTO of Savision. "Our goal is to make the lives of our customers easier by giving them better visibility into the health of their IT systems, and providing them with solutions to ensure that their systems are running smoothly."

The **Live Maps Unity** app is now available for download from the **ServiceNow Store** at no charge to ServiceNow and Live Maps Unity customers.



About Savision

Savision is the market leader of IT Operations Intelligence, Business Service and Cloud Management solutions. The company's monitoring and visualizing capabilities bridge the gap between IT and business by transforming IT data into predictive, actionable and relevant information among the entire cloud and datacenter infrastructure. Savision's intuitive and customizable dashboards provide context for each business service.

Savision's solutions scale from small to medium businesses, government bodies as well as Fortune 500 companies operating in different fields and have been adopted by over 750 organizations worldwide. Founded in 2006, **Savision** is headquartered in the Netherlands with offices in Dallas and Ottawa and is privately held.

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