Savision Live Maps new release "Unity" transforms Microsoft System Center into a business oriented service health monitoring solution.

Live Maps enables a customer-centric approach to Service Management, finally aligning IT with business priorities.

Amsterdam, May 12th - Savision, the leader in innovative visualization solutions for Microsoft System Center, announces the upcoming release of Unity, Live Maps' new solution designed to maximize business service availability, optimize service delivery and minimize downtime.

Unity, an edition of Savision's flagship product Live Maps, is a proactive end-to-end service health monitoring solution that integrates seamlessly with Microsoft System Center Operations Manager and Service Manager, providing an effective way to dynamically model business services. The solution provides intuitive and customizable dashboards that trace dependencies between business services and their underlying IT components and monitors the health status of each business service from three critical perspectives: end-users, application and infrastructure.

Live Maps' new functionalities simplify complex IT environments, determining the best time to implement change requests. The new change management function automatically keeps CMDB up to date and implements "What-if" scenarios that highlight the impacted services of a change request. In addition it allows data sharing through web share points and the Live Maps App for mobile devices. Rob Doucette, Savision VP of R&D, commented *"Our R&D department is fully committed to delivering solutions that are completely aligned with the latest and future market needs. Providing cloud management information in the context of business services has quickly become Savision's main focus. Savision's latest Live Maps release represents an important step forward in our alignment to this focus."*

In his latest report John Rakowski, Analyst for Infrastructure & Operations at Forrester Research, highly recommends also non-IT teams to adopt holistic monitoring solutions. *"Any features that simplify the management of complex business services has become a must. The priority of developing business technology, systems and processes to win, serve, and retain customers, has finally made technology monitoring solutions directly appealing to marketing and eBusiness professionals."*

Live Maps Unity's customer-centric view and business oriented approach fosters the management and the use of external and internal customer data to improve companies' organizational

Amsterdam - New York – Dallas - Ottawa
www.savision.com
sales@savision.com

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effectiveness and optimize service delivery. The complete control over the performances of IT environments and business services, breaks down siloed data, allowing business and IT teams to speak the same language, finally establishing a common ground between IT and business needs.

Live Maps Unity's new functions lead to faster resolution times, fewer incidents, less business downtime, less time spent on change requests, lower monitoring costs and a more pro-active IT Department.

"Our new Live Maps Unity represents the best business oriented choice for all those companies who need to be highly effective within today's competitive markets" - declared Diana Krieger, Savision CEO – *"The solutions improve organizational effectiveness up to 25%, while reducing business downtime, helpdesk incidents and IT monitoring costs by 20%".*

Live Maps Unity is available from May 2014 and will be officially presented during the next TechEd in Houston. To learn more about Live Maps Unity, meet Savision's experienced team during the exhibition at booth #1236 from May 12th to 15th or visit www.savision.com.

About Savision

Savision is the market leader in business service and cloud management solutions for Microsoft System Center. The company's monitoring and visualizing capabilities bridge the gap between IT and business, by transforming IT data into predictive, actionable and relevant information about the entire cloud and datacenter infrastructure. Savision's intuitive and customizable dashboards provide context for each business service. This results in preventing IT-related problems and business downtime, increasing overall organizational efficiency as well as reducing IT operational costs up to 20%.

Savision's solutions scale from small to medium businesses, government bodies as well as Fortune 500 companies operating in different fields and have been adopted by over 650 organizations worldwide."

Savision is a Dutch founded company headquartered in Amsterdam with offices in New York, Dallas and Ottawa. For more information, visit www.savision.com

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Notes from the Editor

For immediate release
Diana Krieger, Savision CEO and Rob Doucette, VP of R&D, will be at TechEd from May 12th to 15th. To schedule an interview with them or to access the complete **Live Maps Unity Media Kit**, please contact our Press Office.

SAVISION PRESS OFFICE
Daniela Itro - +31-20-2170-792
daniela.itro@savision.com - www.savision.com

Amsterdam - New York – Dallas - Ottawa
www.savision.com
sales@savision.com

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